TURNKEY

Turnkey's Identity and Access Management (IAM) Maturity Assessment

WHY IS IAM IMPORTANT?

1. Identity is the new security perimeter.

2. Intruders may already be in your organisation, and 'Zero Trust' is primarily about securing identities.

3. Complex IT systems, coupled with an increasingly remote workforce and more cloud applications, means that security challenges are increasing - as is the need for ensuring appropriate access.

Due to the shared ownership of identities across complex estates, the maturity of IAM processes can be difficult to determine. They may have existing technology but are unsure of its sustainability, compatibility or capability.

The time and cost that will be incurred to remedy any cybersecurity issues is substantial, as is the brand erosion that will occur from any drops in customer satisfaction.

Having a clearly defined IAM framework reduces cybersecurity risks, uses automation to improve IT productivity, and enhances user experience.

QUESTIONS TO ASK

- Are your current IAM processes/solutions supporting business needs, and are they sufficient to address your cyber security risks?

- Do you have existing IAM technology that may be suitable already?

- Do you know what internal skills, or operating model, will be needed to manage IAM end-to-end?

- If you have an existing IAM solution, are you leveraging it adequately to secure and automate access management process, while maintaining good user experience?

- Have you adopted the Zero Trust approach to security?

- Do you know which of your IAM processes/solutions require attention and improvements?

WEEK 1
Current State Analysis using questionnaire, workshops, and document review

WEEK 2
'Current state' to 'Desired state' mapping and maturity assessment

WEEK 3
Roadmap and Recommendations

HOW DOES IT WORK?

The IAM Maturity Assessment from Turnkey will assess your existing IAM processes/solutions and benchmark them against an IAM maturity model. We will help you derive your desired level of maturity and collaborate in building a roadmap aligned with your organisations strategic objectives, by using our extensive experience and providing practical, real-world recommendations.

Some additional points:
- We will use a mixture of techniques, including questionnaires, cognitive walkthroughs and stakeholder interviews, in order to assess your existing procedures. This typically will take one working week
- The review will take between 2-3 weeks, and will be non-intrusive (no significant impact to stakeholders and participants)
- We'll also provide an understanding of how other organisations address their IAM challenges, and can baseline your maturity levels against organisations of a similar size, scale or sector

WHAT DO YOU GET?

- An overall maturity level, with findings across the IAM areas assessed
- 'Current' to 'desired' state mapping, with recommendations on how to achieve this
- Overall roadmap, rough order of magnitude costing, and a project team outline which addresses how you can achieve your 'desired state' - including potential risks and challenges

- A step-by-step walkthrough of the development of your IAM strategic objectives, including KPI definitions and guiding principles (aligned with your IT strategy and emerging business imperatives)
- Insight into whether you have any existing technology investments that could be leveraged to help achieve your IAM objective
- A high-level Target Operating Model to help you assess options on how to achieve success in all areas of IAM in the long term, allowing you to address any skillset gaps

SCOPE ADD-ONS

- **IAM Program Roadmap Design** (applicable for those building a business case & program after an assessment to fund the IAM program)
- **IAM product evaluation** (if you are embarking on an RFP process for IGA & PAM vendors, technology assessments etc)
- **IAM enhancement projects** (project recovery, continuous improvement, improve automation, integrate with ITSM processes, remediate audit findings)
- **Detailed design of the Target Operating Model** (addressing people, processes and technology needed post project)
- **IAM maintenance and Managed Services / Support**

CONTACT US

Please get in touch with us to discuss your IAM Maturity Assessment

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ABOUT TURNKEY

Since 2004, Turnkey have been committed to making the world a safer place to do business by addressing challenges across Risk and Controls, Identity and Access Management and Application / Cyber Security domains.