



SOLUTION

Identity & Access Management Maturity Assessment

A clearly defined IAM framework enhances user experience, reduces cybersecurity risks, and uses automation to improve productivity. But many companies with complex IT estates struggle to reap these benefits because they don't understand the maturity of their processes.

If you have shared ownership of identities across your enterprise, are unsure of your existing technologies' sustainability, compatibility, or capability, or have concerns about the time and cost of remedying cybersecurity issues, Turnkey's IAM Maturity Assessment can provide you guidance to move forward — all delivered in 3 weeks.

Our IAM Maturity Assessment will evaluate your current IAM processes and solutions, benchmarking them against companies of a similar size, scale, or sector. We then help you determine your target maturity level and how to achieve it, building a roadmap aligned to your organization's strategic objectives and providing practical recommendations and priority improvements.

Why start with IAM?

- Identity is the new security perimeter.
- Intruders may already be in your organization, and 'Zero Trust' is primarily about securing identities.
- Complex IT systems, coupled with an increasingly remote workforce and more cloud applications, means security challenges are increasing — as is the need for ensuring appropriate access.

How it works



Week 1 Analyze

Current state analysis using questionnaires, cognitive walkthroughs, workshops, and document review to assess current processes.



Week 2 Assess

Maturity assessment and mapping of current state to desired state; benchmarking against organizations of a similar size, scale, or sector.



Week 3 Advise

Recommendations and roadmap to achieve target maturity, highlighting priority actions and quick wins.

Self-assessment questions to ask

- Are your current IAM processes and solutions supporting business needs, and are they sufficient to address your cyber security risks?
- Do you have existing IAM technology that may be suitable already?
- Do you know what internal skills or operating model will be needed to manage IAM end-to-end?
- If you have an existing IAM solution, are you leveraging it adequately to secure and automate access management process while maintaining good user experience?
- Have you adopted the Zero Trust approach to security?
- Do you know which of your IAM processes/solutions require attention and improvements?

What you get

- An overall maturity level, with findings across the IAM areas assessed.
- Current to desired state mapping, including recommendations on how to achieve your desired state.
- Maturity roadmap, rough order of magnitude costing, and a project team outline which details how to achieve your desired state, with potential risks and challenges identified.
- A step-by-step walkthrough of the development of your IAM strategic objectives, including KPI definitions and guiding principles, aligned with your IT strategy and emerging business imperatives.
- Insight into any existing technology investments that could be leveraged to help achieve your IAM objective .
- A high-level Target Operating Model to help you assess options on how to achieve success in all areas of IAM in the long term, allowing you to address any skillset gaps.

Scope add-ons

- **IAM program roadmap design** (applicable if building a business case & program after an assessment to fund the IAM program)
- **IAM product evaluation** (applicable if embarking on an RFP process for IGA and/or PAM vendors, technology assessments, etc.)
- **IAM enhancement projects** (project recovery, continuous improvement, improve automation, integrate with ITSM processes, remediate audit findings)
- **Detailed design of the Target Operating Model** (addressing people, processes and technology needed post-project)
- **IAM Managed Services** and maintenance



Turnkey's input was invaluable in broadening our perspective and **opening our eyes to untapped potential**. Understanding the art of the possible and envisioning how technologies can be leveraged...is **crucial for informed decision-making**.

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